

SECTION 8

ASKVU – CURRENT STUDENTS

GOTOVU – FUTURE STUDENTS

8. ASKVU AND GOTOVU

ASKVU and GOTOVU are both web-based frequently-asked-questions knowledge-bases that allow users to:

- Search for answers in an extensive knowledge-base of frequently asked questions
- Ask a question to the Student Contact Centre
- Manage inquiries in a personal portal called 'My History' where all your questions and responses are stored

ASKVU at www.vu.edu.au/askvu is designed to assist **Current Students** of VU and staff with relevant questions. This currently includes FAQs related to Student Administration, Enrolments, Fees, Admissions, MYVU Portal, Alumni/Graduates and Library, Graduations, Examinations and is expanding to include other areas.

GOTOVU at www.vu.edu.au/gotovu is designed to assist **Future Students** of VU and staff with relevant questions. This currently includes FAQs, links and PDFs related to Courses, Brochures, Services, Fees/Charges, Scholarships and Applying.